



**Unit Location**  
5 Hordern Avenue  
Arcadia  
Magnetic Island 4819

**Contact Details**  
**Telephone** (Within Australia)  
(07) 47785588  
**Fax**  
(07) 47785455

**Postal Address**  
PO Box 108  
Magnetic Island 4819

**International**  
(61) 747785588  
**Fax**  
(61) 747785455

[compass@brookehavenholidayunits.com](mailto:compass@brookehavenholidayunits.com)

### Brooke Haven Holiday Units Booking Information Sheet

**Check In Time:** 2pm (earlier if available by arrangement)  
**Check Out Time:** 10 am  
**Deposit:** see terms and conditions below

	<b>Unit Per Night</b>	
	<b>(\$AUD)</b>	
2 night (min)	\$150	
3 -6 nights	\$135	
7+nights	\$120	

	<b>House Per Night</b>	<b>House Per Night</b>
	<b>(\$AUD, 3 bedrooms)</b>	<b>(\$AUD, 4 bedrooms)</b>
5 night (min)	\$170	\$190
7+nights	\$150	\$170

#### DIRECT DEPOSIT INFORMATION

**BSB:**704640

**ACCOUNT NUMBER:** 663588

**REFERENCE:** PLEASE INCLUDE YOUR NAME HERE

Please email confirmation of payment, ref no & amount paid to [compass@brookehavenholidayunits.com](mailto:compass@brookehavenholidayunits.com)

#### IF PAYING DEPOSIT VIA CHEQUE

**PAYABLE TO:** Brooke Haven Holiday Units

**POSTAL ADDRESS:** PO Box 108, Magnetic Island, 4819

#### IF PAYING DEPOSIT VIA CREDIT CARD

Please use our secure online payment system (via Westpac) by visiting [www.brookehavenholidayunits.com](http://www.brookehavenholidayunits.com) or contact Compass Property on 47785588

#### How to get to the Island

[Magnetic Island Passenger & Car Ferry](#)  
[Schedule & Rates](#)  
[www.magneticislandferry.com.au](http://www.magneticislandferry.com.au)

[Sunferries Schedule & Rates](#)  
[www.sunferries.com.au](http://www.sunferries.com.au)

## Facilities

[www.brookehavenholidayunits.com](http://www.brookehavenholidayunits.com)

3 x 2 bedroom Units (sleep up to 6) or 4 bedroom House

Fully Self-Contained

Port-a-cot, stroller, high chair & baby bath on request

TV, DVD, Air-conditioned Bedrooms

Hair dryer

Laundry Facilities

Large cool swimming pool

Recreation Area/Games Room

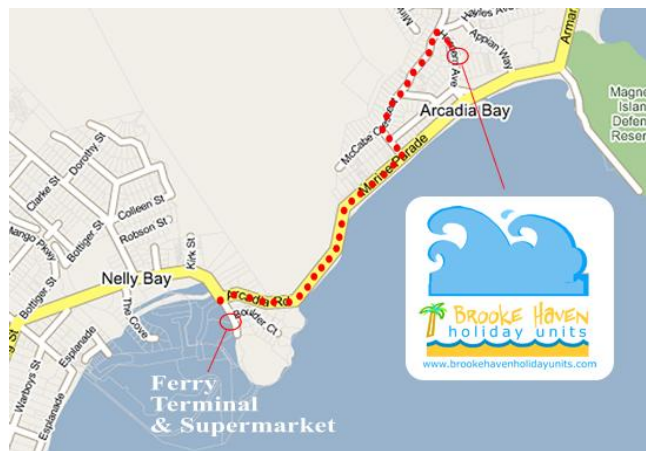
5 mins walk to Alma Bay

2 mins walk to Geoffrey Bay

Clothing iron

BBQ

## Location



## Extra Tips

- You may like to stock up on supplies on your way to the units, there are two supermarkets situated in Nelly bay close to the ferry terminals
- If travelling with an infant, please let us know if you require a port-a-cot , stroller or high-chair on booking
- Stinger season is from October to May so you must be careful to swim within the nets during this time or wear appropriate protective suits (stinger suits) when you swim, we have a large swimming pool surrounded by tropical gardens as an alternative to the ocean.

## Booking Terms & Conditions

1. \*\*Payment of the rental deposit constitutes the guest's acceptance of these Terms and Conditions. Please pay particular attention to the conditions relating to loss of or damage to guests' personal property, and personal injury, illness or death arising during guests' stay.\*\*
2. All cancellations must be in writing (email or fax). If a cancellation is made more than 30 days prior to the commencement of your stay, your deposit will be refunded. All cancellations made under 30 days will result in a total loss of the deposit.
3. The total holiday rental fee is payable 21days prior to the commencement of your stay **Cancellations made after this time will result in a total loss of your accommodation fees.**
4. Balance of the rental amount must be received in full 21 days prior to occupancy. If not, the owner or their agent has the right to cancel the booking and attempt to re-let it.

**5. Check-in time is 2pm** on the day of your arrival (however an earlier time may be arranged, depending on cleaners, etc, if possible). Please vacate the home at **10am on the day of your departure**. Unless other arrangements are required, the home will be opened on the day of your arrival and the keys left on the kitchen bench. You may also leave the keys there upon your departure.

6. Upon departure, the property should be left in a similar state to its condition on arrival

7. We will make every effort to ensure the property is available as booked. However, we reserve the right to make alterations to bookings due to unforeseen circumstances. In the event that the said premises become unavailable for occupancy through unforeseen circumstances (fire, storm damage, change of ownership, etc) then the Agent will inform the tenant immediately and endeavour to obtain a suitable alternative premise for this tenancy; failing which any monies paid are to be refunded to the tenant

8. At no time during the occupancy by the tenant shall more than the number of persons shown on this booking form reside overnight at the premises, without the prior consent of the agent, whereupon extra charges may be made.

9. Parties and Functions are strictly prohibited. The price charged is for domestic use only and not commercial. Accordingly this rate does not allow for the extra wear associated with functions in terms of cleaning, garbage removal, wear and tear, repairs etc.

10. Damage, Breakages, Theft and Loss are the tenants responsibility during their stay

**11. There is a strict non-smoking policy. Smoking is not permitted anywhere within the house but is allowed outside only.**

12. Pets are not allowed on the property.

13. All linen and bath towels are supplied. Guests are requested to bring their own beach towels if required.

14. The accommodation is provided on a self-catering basis and must be left clean & tidy, inside rubbish removed and all reasonable cleanliness of the floors and bathroom. Extra cleaning charges may apply if the property is left in an unacceptable condition or where professional cleaning exceeds the normal scheduled time for that accommodation.

15. The tenant agrees to provide their credit card authorisation for the deduction of any excess cleaning charges or breakages that occur during their stay.

16. Disturbance to your neighbours, including excessive noise, is prohibited and may result in termination of rental.

17. The tenant will be responsible for damage to the premises or loss of or damage to any items in the premises and the tenant will agree to pay to the agent the cost of replacement or repair (at the discretion of the agent) of any such item damaged or lost.

18. We Compass Property Group, as authorised agents or the owner of the property accept no liability and take no responsibility at all for any action or omission, occurring in any way whatsoever, whether negligent or not, which results in: (1) any loss or damage to the personal property of guests or their visitors or (2) any personal injury, illness or death suffered by guests or their visitors during their stay.



**AGREEMENT**

**CREDIT CARD AUTHORISATION IN LIEU OF BOND**

From July 2009, it is our company policy to take credit card authorisation from at least one guest who will be staying in any holiday accommodation provided by Compass Property Group Pty Ltd.

Pursuant to the terms and conditions of holiday accommodation, the properties are provided to you on a self-catering basis and a request for each booking includes the responsibility of holiday guests to ensure the property is left in a clean and tidy condition.

- All breakages must be paid for.
- No dishes to be left in the sink or dishwasher to be cleaned or dried.
- BBQ to be cleaned if used
- Kitchen garbage to be removed
- Reasonable tidiness of the home including floors, bathroom.

Excess cleaning charges may apply if the property is left in an unacceptable condition or where professional cleaning exceeds the normal scheduled time for that accommodation.

Upon departure, should the property be left in a satisfactory condition, no charge will be applied and this Agreement subsequently destroyed by our document shredder device. If extra cleaning is required, an itemised invoice will be supplied to you by our professional cleaning service and the charge applied.

Should you or any other guest not hold a credit card, please contact our office to make alternative bond arrangements.

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Name of cardholder: \_\_\_\_\_

Credit Card (please circle)                  Visa                                  Mastercard

Credit Card Number: \_\_\_\_\_

Expiry Date: \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_

Your signature above acknowledges your acceptance of this condition as security in lieu of taking a bond and acknowledges your acceptance of the house rules and terms and conditions.

Please return this Agreement to Compass Property Group Pty Ltd, P O Box 108, Horseshoe Bay QLD 4819 by post, fax 07-4778 5455 or scanned and emailed to [holiday@compassproperty.com.au](mailto:holiday@compassproperty.com.au)

If you need more information, do not hesitate to contact our office during business hours on 07-4778 5588